

Hyperlinks to Human Links


Experts Directory Services

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Influencing Factors - NASA Environment

- Large, distributed employee and partner base
- Great diversity of competencies and skills
- Open, collaborative and academic environment
- Extensive, but Center-centric, IT infrastructure
- “Employees are regarded as our most valuable asset”
- NASA’s intellectual capital needs



Relevance

Connecting people with people...

...using information technology to locate our knowledge

- One stop shopping for knowledge
- Available on all desktops
- Supports Agency-wide (including our contractors and partners) user base

MyGoddard - Expert Direct

How do I find an expert in Java Programming?

Who can I talk to about Space Science Data?

The screenshot shows the MyGoddard Expert Direct web application. At the top is the NASA myGODDARD logo. To the right of the logo is a navigation bar with links: myGoddard, Travel/Training, myExperts, and Layout. Below the navigation bar is a user greeting: "Hello, Steve (if not Steve [click here](#) OR [log out](#))". The main content area is divided into two columns. The left column is titled "My Expert Search" and contains two paragraphs of text. The right column is titled "Search Profile" and contains two dropdown menus for "Technical Knowledge" and "General Knowledge", both set to "- Select a Category -". Below these are two buttons: "Knowledge Search" and "Clear". A horizontal line separates this section from the "Keyword Search" section, which has a text input field and two buttons: "Keyword Search" and "Clear".

myGODDARD

myGoddard Travel/Training myExperts Layout

[View Profile](#) | [Update my Profile](#) | [Manager Access](#) | [Administration](#)

Hello, Steve (if not Steve [click here](#) OR [log out](#))

My Expert Search

The most valuable resource of any organization is its people. The ability to find out who MyExperts provides a resource for GSFC employees to enter their knowledge, skills and experiences. Employees can select who gets to view their information from no one to the entire world.

My Experts provides the user the ability to submit new knowledge categories which are reviewed and integrated into our skills taxonomy.

Search Profile

Technical Knowledge
- Select a Category -

General Knowledge
- Select a Category -

Knowledge Search Clear

Keyword Search

Keyword Search Clear

Component Experts

- Agency-wide experts directory for Electronic Parts and Packaging

ISC Content Manager

 **NASA Electronic Parts and Packaging Program**
Technology Information for Future NASA Missions

Search

[Feedback](#) [Site Map](#) [Help](#)

[Home](#) [Parts](#) [Packaging](#) [Radiation](#) [Publications](#) [Calendar](#) [Experts](#) [Login](#)

Your Path: [Home](#) > [Experts](#) > Experts Search

► [Experts Search](#)
[Experts By Project](#)
[Experts by Organization](#)

[Advanced Search](#)
[Publications Search](#)
[Experts Search](#)
[Tasks Search](#)
[Calendar Search](#)

Search NEPP Experts List:

You may restrict your search by using the optional multi-select menus.
To Select More Than One Item, Hold Down The Ctrl Key

Search Term :

Restrict to Area of Expertise :
ADVANCED AND EMERGING TECHNOLOGIES
ADVANCED INTERCONNECT RELIABILITY

Restrict to Organization :
Ames Research Center
Conexant Systems Inc.

JPL's Expert Connection

- JPL's internal Expert Direcorty

[Site map](#)[Contact](#)[Updates](#)

Select a topic below to learn more about Knowledge Management.

what is Knowledge Management ?



Resources

Recommended Methods

- [KM Project Libraries](#)
- [MeetingPlace](#)
- Project Web Site
- [Technical Questions Database](#)
- [NASA Web Best Practices](#)
- [Standards](#)

Team Resources

- [Organization Chart](#)
- [Team Roster](#)
- [Project Library Work Area](#)
- [Schedule](#)
- [Processes](#)



Initiatives

- [Document Management](#)
- [Knowledge Navigation](#)
- Collaborative Environment
- [Expert Connections](#)
- Project Web Site
- [Standards Working Group](#)
- [Knowledge Capture](#)

NASA KM Team

- [Charter](#)
- [Roster](#)
- [NASA Pilot Activities](#)
 - [Goddard](#)
 - [Langley](#)



Other Expert Directory Activities

- **KSC's Experts Finder**
- **JSC's Pilot implementation of Orbital's Organik**

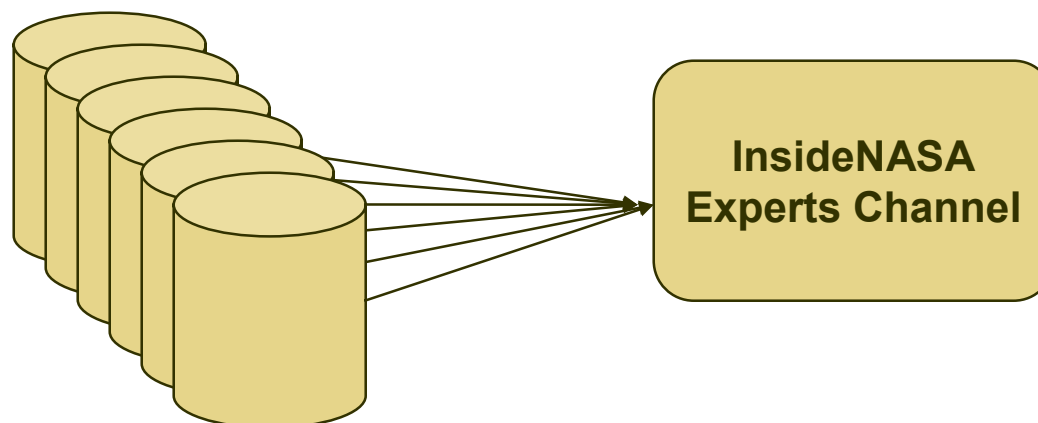
Best Practice

- **HP – Connex**
 - World-wide, optional
 - ~15000 users and 6200 profile (Over 70000 employees)
- **Microsoft**
 - Required for all employees
 - Based on proficiency/certification testing
 - Automatic updates
- **NSA**
 - Structured skills Taxonomy
 - Employee maintained information
 - Self proficiency rating
 - Tied to employment opportunities

Next Steps

- **Establish Formal Team**
 - Create mail list
 - Create collaborative working group web site
- **Survey the NASA community**
- **Develop Strategic White Paper**
- **Develop Implementation Plan**

Vision



- JPL's Expert Connection
- GSFC's Expert Directory
- KSC's Expert Finder
- Etc.....